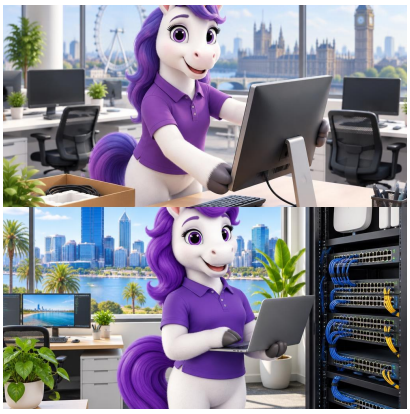
Multi-site IT setup · Manufacturing

Two offices, one team: London and Perth connected

We connected a manufacturer's London head office and Perth site office — one network, free calls between sites, safe data and backups, and a managed IT support plan behind both offices.



100	55	2	1 Gbps
users in the London head office	users in the Perth office	WatchGuard firewalls with site-to-site VPN	internet at both offices

Before

• Head office in London and site office in Perth, with no shared network between them.

• Calls between the offices cost money, with no easy way to share files or systems.

• Sensitive data at each site needed a safe home and a backup plan.

• Each site had grown its IT separately — different gear, and no one to call when something broke.



Returning to Perth from London after a big week.

After

• WatchGuard firewalls at both sites, joined by a site-to-site VPN — one network.

• Ubiquiti wireless and switches installed at both offices.

• A 3CX phone system: the two offices call each other for free.

• A small site server for sensitive data, with the site servers backed up.

• Teams and SharePoint set up so everyone works in the same place.

• 1 Gbps internet at both sites, with HP computers and Konica printers in each office.

• A managed IT support plan covers both offices — a team to call when something goes wrong.

• New computers: order the hardware, it ships to the person's office and they sign on.

• Autopilot enrolled, ready to unbox — trusted contacts at the London site set up docks and screens.

One place to work

Teams and SharePoint for all 155 staff, 1 Gbps internet at both sites, and yes — we travelled to London to get it done.

Computers that set themselves up

Order the hardware from the supplier, it ships to the user's office and the user signs on. Every computer is Autopilot enrolled — trusted contacts at the London site set up docks and screens.

Support that covers both offices

A managed IT support plan keeps it working after day one: someone to call, updates handled, and new starts sorted without an engineer on a plane.

Could we help your business?

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