

Moved to 3CX Phone System from a Major Telco

A growing business was locked into expensive traditional handsets and call plans from a major telco. Monthly line rental, per-handset fees, and call charges were climbing while the system offered none of the flexibility their hybrid team needed.

KEY RESULTS

\$1,000+

saved every month on phone system costs

Hundreds

of dollars saved monthly on call charges

Minutes

to add or reconfigure an extension

BEFORE

- High monthly costs for line rental, handsets, and call plans from a major telco
- Staff working from home had no way to answer or transfer office calls professionally
- Adding a new extension required a technician visit and a long-term contract change
- No visibility into call queues, missed calls, or staff availability

AFTER

- \$1,000+ - saved every month on phone system costs
- Hundreds - of dollars saved monthly on call charges
- Minutes - to add or reconfigure an extension
- Audited existing usage and call patterns to size the right 3CX licence and SIP trunk plan

"We kept our phone numbers, gained more features, and the system now costs less than a quarter of what we were paying."

- Office manager, professional services firm