

Full Managed Services for a Defense Contractor

A defense contractor with strict data controls needed a complete managed IT service for 900 Microsoft Surface devices, cloud collaboration, and a secure, compliant network. We delivered Endpoint Manager and Entra AD management, SharePoint and Teams file storage, conditional access and DLP policies, onsite support, Essential Eight ML2 compliance, and a path to ISO 27001.

KEY RESULTS

900

Microsoft Surface devices managed

ML2

Essential Eight compliance achieved

2 days

onsite support every week

1Gbps

Swoop Enterprise Ethernet NBN

BEFORE

- 900 Microsoft Surface devices needing consistent management, patching, and security baselines
- Sensitive defense-related data requiring strict access controls and data loss prevention
- No central identity, device, or collaboration platform aligned with security expectations
- Need to meet Essential Eight Maturity Level 2 and work toward ISO 27001 certification

AFTER

- 900 - Microsoft Surface devices managed
- ML2 - Essential Eight compliance achieved
- 2 days - onsite support every week
- Enrolled all 900 Surface devices into Microsoft Endpoint Manager with Autopilot and consistent configuration profiles

"We needed a partner who understood compliance, security, and scale. Unicorn IT Group gave us a single pane of glass for every device and a clear path to ISO 27001."

- Operations director, defense contractor