

MANAGED SERVICES

Transport & Logistics

Managed Services for a Freight Company in Welshpool

A freight company moved into a new office in Welshpool, Perth, with 12 staff, 12 machines, and a mix of Office 365, Xero and other SaaS apps. We delivered a complete managed IT setup including Swoop 250/250 Mbps NBN, Ubiquiti Wi-Fi across the office and yard, a UniFi Cloud Gateway, 3CX phone system, Huntress security, and web hosting.

KEY RESULTS

12

users and machines fully managed

250/250Mbps

symmetrical Swoop NBN connection

3

Ubiquiti access points covering office and yard

1

cloud-hosted 3CX phone system

BEFORE

- New office had no internet, network or phone system in place before move-in
- Staff relied on Office 365, Xero and other SaaS apps that needed reliable, fast connectivity
- Yard and warehouse areas needed Wi-Fi coverage for handheld scanners, tablets and driver devices
- No internal IT resource to manage endpoints, backups, email security or support requests

AFTER

- 12 - users and machines fully managed
- 250/250Mbps - symmetrical Swoop NBN connection
- 3 - Ubiquiti access points covering office and yard
- Provisioned Swoop 250 Mbps symmetrical NBN Enterprise Ethernet for the Welshpool office

"We walked into a bare office and walked out with a complete IT environment. Phones, Wi-Fi, email and support all work, and we only have one number to call."

- Director, freight and logistics company