

INTERNATIONAL EMAIL MIGRATION

International

Migrated 3000 Users from 15 Exchange 2013 Servers to Office 365

An international business was running 15 on-premise Exchange 2013 servers across multiple regions, facing end-of-support risk, rising maintenance costs and a poor mobile email experience. We moved over 3000 user mailboxes to Office 365 in carefully planned waves across two months.

KEY RESULTS

3000+

user mailboxes migrated to Office 365

15

on-premise Exchange 2013 servers retired

2

month wave migration completed

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mailboxes lost or corrupted

BEFORE

- 15 on-premise Exchange 2013 servers approaching end of support and costly to maintain
- 3000 mailboxes spread across multiple countries and time zones
- Mobile and remote staff struggled with legacy Outlook Web Access and inconsistent performance
- Complex coexistence requirements during the migration window

AFTER

- 3000+ - user mailboxes migrated to Office 365
- 15 - on-premise Exchange 2013 servers retired
- 2 - month wave migration completed
- Audited every Exchange server, mailbox size, distribution group and legacy dependency

"We retired a whole generation of Exchange infrastructure in eight weeks. Users went from complaining about email to working from anywhere without thinking about it."

- Global IT Director