

Replaced 40 Machines at a Local Shire

A local shire was running a mixed fleet of aging whitebox PCs with unknown parts, expired or unclear warranties, and machines failing during critical council and public-facing work. They needed a standardised, supportable fleet that could be repaired quickly and keep staff productive.

KEY RESULTS

40

new HP EliteBooks deployed with NBD support

34"

widescreen monitors and USB docks per workstation

0

old machines sent to landfill after secure data wipe

BEFORE

- 40 mixed-age whitebox machines with non-standard parts and no clear warranty trail
- Frequent downtime in customer service and planning teams when hardware failed
- No consistent docking or monitor setup, so hot-desking and hybrid work were clunky
- Old screens were small, mismatched, and causing eye strain and layout issues

AFTER

- 40 - new HP EliteBooks deployed with NBD support
- 34" - widescreen monitors and USB docks per workstation
- 0 - old machines sent to landfill after secure data wipe
- Standardised the fleet on HP EliteBook laptops with unified next-business-day (NBD) support

"For the first time we know exactly what is on every desk, and when something breaks it gets fixed the next day instead of the next month."

- IT coordinator, local shire