

Unicorn IT Group works with councils and shires that need defensible ICT governance, evidence for audit, and reliable services for staff and the community. We deliver the frameworks, the security uplift and the day-to-day support in one managed service.

What we deliver

- ICT governance: strategy, policy set, asset register and risk register aligned to council reporting cycles
- Security uplift: Essential Eight assessment and remediation, penetration test closure and evidence packs
- Audit support: control evidence, access reviews, patch and backup reporting for internal and external audit
- Managed help desk for council staff across administration, libraries, depots and outdoor teams
- Free public Wi-Fi with captive portals and content filtering for libraries, pools, halls and parks
- Records compliance, backup, Office 365 backup and tested business continuity plans

Why Unicorn IT Group

- Documented governance artefacts councillors and auditors can read, not just technical fixes
- Essential Eight and ISO 27001-aligned practices applied to everyday operations
- Monthly reporting on patching, backups, incidents and security posture
- Procurement support for hardware, software and community technology projects
- Australian-owned, Australian-hosted, with staff nationwide and a Perth head office

Proof in the field

- Regional council free public Wi-Fi across libraries, pools, halls and parks with central WatchGuard filtering
- Essential Eight uplift for a professional services firm, delivered as an evidence-backed program
- 190-site healthcare SD-WAN built to ISO 27001 and DISP requirements
- Public wireless heat mapping and captive portal delivery for community facilities

Included in every managed plan

- Unlimited remote support with a 15 minute critical response target
- SentinelOne endpoint security and Huntress managed detection and response
- Email protection against spam, phishing, malware and ransomware
- Microsoft 365 and Office 365 backup and recovery
- Monitoring, patching, IT governance reporting and web hosting

Talk to us

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