

Unicorn IT Group supports Australian mining and resources operations where downtime is measured in tonnes. From exploration camps to remote operations centres, we design connectivity, security and support that holds up in dust, heat and cyclone season.

What we deliver

- Site-to-shore connectivity: Enterprise Ethernet, microwave point-to-point, private LTE and Starlink with automatic failover
- OT / IT segregation: Purdue-model zoning, firewalling between corporate IT and SCADA, PLC and fleet systems
- Remote operations centre support: low-latency site links, dispatch workstations, Teams Rooms and priority control-room support
- Ruggedised site infrastructure: IP-rated enclosures, DIN-rail switching, PoE cameras, solar and UPS-backed comms cabinets
- FIFO workforce and camp IT: camp Wi-Fi, device provisioning, Microsoft 365 and mobile device management
- Managed services with 24/7 monitoring, SentinelOne and Huntress MDR on every endpoint

Why Unicorn IT Group

- 15 minute critical incident response target under our managed SLA
- 24/7 monitoring and on-call escalation for site-critical systems
- Dual-path connectivity design at every site — no single point of failure
- Change windows planned around production and shutdown, never through them
- Staff across Australia who work from client sites, plus a Perth head office close to the resources sector

Proof in the field

- Mining town point-to-point wireless: 200 homes, cafe, store, school, healthcare and fuel station connected where no telco would build
- Remote airport free wireless over Starlink with Ubiquiti and WatchGuard
- Water utility Starlink SD-WAN for remote monitoring sites
- Cattle station connectivity restored after the 3G shutdown using Starlink and Ubiquiti

Included in every managed plan

- Unlimited remote support with a 15 minute critical response target
- SentinelOne endpoint security and Huntress managed detection and response
- Email protection against spam, phishing, malware and ransomware
- Microsoft 365 and Office 365 backup and recovery
- Monitoring, patching, IT governance reporting and web hosting

Talk to us

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